

Updating NEO with System UK 3.14

To update your NEO product you will need to first install the latest version of NEO Manager. Any NEO Manager update contains some important bug fixes and or increased functionality for your NEO.

The latest version of NEO Manager (3.9) includes the following updates:

- *Keywords* SmartApplet, our new typing tutor that is compatible with Renaissance Place (available separately) and gives both speed and accuracy feedback. The *Keywords* SmartApplet replaces the *KAZ* typing tutor on NEO 2s but *KAZ* will remain available on NEO 1s.
- Our mental maths skills SmartApplets *MathsFacts in a Flash on and offline*.
- An updated *Wireless Server Utility* that fixes a bug found when the Renaissance Receiver was used with Mimio whiteboards.
- UK localised *Write on!* files, classroom specific writing exercises that can be downloaded to NEO 2s via the *NEO Share* computer application and a Renaissance Receiver.

Installing NEO Manager

1. The latest version of NEO Manager is available for download from:
www.renlearn.co.uk/hardwaredownloads

This download will install over previous versions of AlphaSmart or NEO Manager you may already have on your computer.

However if you want to uninstall a previous version of AlphaSmart or NEO Manager please use the following instructions:

- Windows XP: Go to **Control Panel, Add/Remove programs**, highlight AlphaSmart Manager/Neo Manager and Select the **Remove** button.
- Windows Vista: Go to Control Panel, select **Programs and Features**, highlight AlphaSmart/Neo Manager and Select the **Remove** button.
- Windows 7: Go to Control Panel, select **Programs and Features**, highlight AlphaSmart/Neo Manager and Select the **Remove** button.

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2. Unzip the downloaded file to a known area on your computer (i.e. Desktop).
3. Install the latest version Neo Manager from the unzipped file(s) by double mouse clicking the Setup.exe file and follow the on-screen installation instructions.
4. Your computer may need to be rebooted to complete installation.

Updating your NEO with System 3.14

Once all of the above steps have been completed, follow the steps below to update the NEO 2.

WARNING: Any data stored in the NEO 2 will be deleted and cannot be recovered, please transfer any work you want to keep to a computer before you start updating.

If you have Co:Writer SmartApplet installed you will have to reinstall it after the update has finished.

1. Open NEO Manager on your computer by double mouse clicking the Neo manager icon on your desktop.
2. Attach the NEO 2 to the computer via the USB lead, and wait for Neo Manager to recognise the connection, when ready your NEO will say "Connected to NEO Manager".
3. Select **Edit** at the top of the Neo Manager window.
4. Now select **Preferences** and **check** the box on the left-hand side of **Replace SmartApplets on device with SmartApplets from computer**.
5. Now change the Select **Default System dropdown menu** to read **System UK 3.14**
6. Select the **OK** button to close the **Preferences** window.
7. Select **Setup** at the top of the Neo Manager window and select **Reset All NEO Devices**.
8. Select **Yes** to the question **Are you sure you want to continue?**
9. The NEO 2 will now start to update to the latest version.

10. When the update has finished, in approximately 10 - 15 minutes, disconnect the NEO 2 from the computer and use as normal. Upon switching on NEO 2 it now displays AlphaWord Plus UK 3.4 and System UK 3.14

Please contact us on NEOSupport@renlearn.co.uk or call 0870 120 0718 if you need any further assistance.