

Trainer

Renaissance® is a leading provider of assessment technology to primary and secondary schools. Renaissance products promote success amongst students of all ages and abilities through personalised assessment and practice in reading and maths.

Our software helps to enhance literacy and numeracy skills, support differentiated instruction, and personalise learning to optimise student development. Immediate feedback and detailed reporting equip teachers with the information needed to monitor progress and measure growth. In the UK and Ireland, almost 6,000 schools and more than 1.4 million students use Renaissance products. Worldwide, we support over 18 million students, operating in 96 countries.

We are looking for a Trainer to join our Professional Services team and provide a high standard of product and implementation training to customers who have purchased Renaissance products. This involves both remote-based and onsite face-to-face training to our UK and International customer base, working across a 37.5 hour week.

Responsibilities:

- Provide a high standard of product and implementation training to our customers. This training consists of both remote-based training from within the London office, and face-to-face training at the school's own premises.
- Work to agreed KPI's (Key Performance Indicators) to make sure the business needs are met.
- Manage a number of assigned schools numbering approximately 100.
- Liaise and book implementation sessions with department assigned client schools.
- Monitor the progress of schools that are assigned to you through the implementation process to maximize outcomes and school retention.
- Identify training needs for individual schools and be able to develop a bespoke intervention strategy and plan a solution where necessary.
- Log training activity on the company CRM system and ensure all information is up to date.
- Deliver webinars and customer symposiums across the UK.
- Work with senior trainers on departmental and cross-department projects.

You will have excellent presentation skills, with previous experience of presenting and delivering training. You must have a flexible mindset, the ability to retain information and to think on your feet. You'll also have outstanding written and verbal English communication skills. Education experience and the ability to speak a second language is welcome, but not essential.

To apply, send your covering letter and CV with the title 'Trainer' to jobs@renlearn.co.uk.