

RENAISSANCE at home

School closure FAQ

I cannot find the AR quizzes that match the myON books?

As a customer with the UK Accelerated Reader, you may not find a result for the book you are reading on myON. If you have the full version of myON, pupils will be prompted to take the quiz upon completing the book.

Please note that some books will not have a quiz at all as there is not enough content to create a quiz on.



How can I make sure my pupils are able to access AR at home?

You will need to make sure that any IP or date and time restrictions are removed. You may also want to set up an authorisation password for Star Assessments to make sure pupils cannot affect the growth data. A full video on how to do this can be found [here](#).

My pupils cannot log in.

As long as the options have been changed so they can log in at home, pupils only need their username, passwords, and your Renaissance URL. Each site is unique to a school.

Pupils need to be using the exact site address they would use to log in at school. If they have typed it in incorrectly, or have tried to google search it, this will link to an incorrect site and will not allow them access.